



**Stericycle®**

Communication Solutions

Virtual Receptionist Services include answering calls, scheduling appointments and providing your customers with live-voice assistance and message delivery 24/7/365.

### **AN EXTENSION OF YOUR BRAND**

We can customize a call-handling protocol to meet your business needs.

Our experts will deliver service excellence and a consistent customer experience that positively represents your brand.

### **A LIVE VOICE TO HANDLE EVERY CUSTOMER CALL**

With 24/7 coverage, all of your calls are answered live by our experts, who can provide one-call resolution. Our experts can also warm transfer calls or relay messages, depending on the situation. You can focus on customers during the day and maintain work/life balance after hours.

### **FLEXIBLE SERVICES TO COMPLEMENT YOUR BUSINESS**

- Never have a customer call go to voicemail again – a live voice answer prevents shopping around and maximizes revenue opportunities
- Immediate transfer to on-call staff drives only the highest-priority calls to you or your staff
- Appointment scheduling allows for one-call resolution
- Message delivery via email, text, web or phone adds communication flexibility
- 24/7 answering service keeps your business open after hours, year-round
- Multilingual experts allow expansion of your potential client base

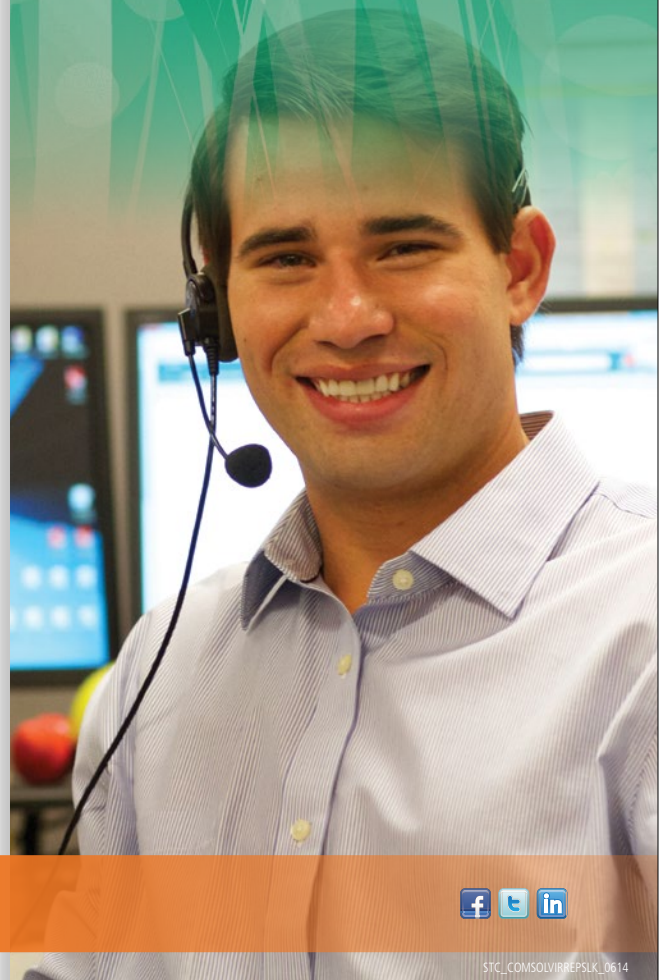
*Capture revenue opportunities during and after normal business hours*

**Contact us today to learn more about how our Virtual Receptionist service can boost profitability!**

Commercial Solutions

# VIRTUAL RECEPTIONIST SERVICES

Get professional receptionist coverage 24/7 and focus on doing the kind of work you do best, at a lower cost than expanding your own staff



**StericycleCommunications.com | 866-783-9820**

