



Giving You the Freedom to Succeed

Stericycle Communication Solutions provides best-in-class call center services, giving your organization the freedom to leave routine customer interaction to us and focus on your core business activities. This freedom allows your organization to achieve operational excellence, give your external relationships the attention they deserve, and attain steady financial growth. With us serving as your partner, there's no need to burden existing staff with these routine communications.

We offer an industry-leading portfolio of communication services—no other provider has the breadth and depth of services for organizations large and small. Just as importantly, we are continually investing robust resources in call center infrastructure standardization and agent training—and raising our own performance standards in the process.

COMMERCIAL COMMUNICATION SOLUTIONS



We serve Commercial organizations—like contractors, professional services firms, small businesses and large Fortune 500 companies—that have a critical need for customized communication with their customers where time is of the essence. The services include 24/7/365 live and customized automated solutions using a complete range of communication platforms: voice, emails, SMS texts, faxes and chats.

To fit your business' communication needs and growth stage, Stericycle Communication Solutions offers a three-tiered communication services model: Answering Service, Virtual Receptionist and Call Center Services. You can choose the service tier that best fits your business—and make Stericycle Communication Solutions a true partner and extension of your business.

Answering Services – Our live telephone answering services feature an array of highly customizable communication solutions developed to serve as a live voice for your business after hours, on weekends or as needed.

Virtual Receptionist – An extension of your brand, this service includes live voice services that allow you to serve the needs of both prospects and current customers with equal professionalism—answering calls just as your team would but without additional overhead or staffing requirements.

Call Center Services – These unique customized solutions include a 24/7 customer hotline, automated and live customer surveys and order entry services.



To learn more about our
Communication Solutions,

call 1-866-783-9820 or visit
www.stericyclecommunications.com